

## FEEL (SAFE) ON HOLIDAY!

The strong desire to guarantee you a relaxing holiday and to make you feel welcome, which has always been a priority to us, has led us to develop the following Covid-19 safety measures in compliance with WHO guidelines and various government regulations.

### COVID-19 HEALTH CERTIFICATE (GREEN PASS)

- Guests do not need a certificate to stay overnight at our **hotels** or **apartments**
- Guests do not need a certificate to access the **restaurant** or the **outdoor pools**;
- For guests staying at a hotel with **wellness area / sauna / gym / indoor pool / convention center**: From the 1st to the 30th of April, guests are required to show a covid certificate (super green pass) certifying full vaccination or recovery to access the mentioned areas.

For children up to the age of 11, no documentation is required.

Children aged 12 years and over need a covid certificate (super green pass) certifying full vaccination or recovery.

Click [here](#) for further information



### CLEANLINESS AND HYGIENE

We have trained and instructed our staff to implement specific hygiene procedures in the lodgings, and introduced the use of special products for the disinfection of surfaces and all objects we will hand over to you. You will find hand sanitizing gel in all areas of our accommodation facilities and protection masks on request at reception.



### SOCIAL DISTANCING

You are requested to keep a safe distance of 1 metre from other guests and to wear a mask in enclosed spaces.

Our employees are required to keep a safe distance at all times and to wear protective masks.

Our large restaurants, bars, terraces and gardens allow us to maintain a distance of 1 metre.



### INDOOR AND OUTDOOR AREAS

The water of the swimming pools is tested daily to ensure a safe and healthy environment. Each guest is provided with a confined area under the parasol, where the sunbeds are already correctly positioned. Furthermore, you will find everything you need to disinfect the sun-loungers you use at the beach and at the pool.



### HOTEL

- You will decide whether and how often to let the chambermaids into your room for cleaning;
- Food will be served directly at the table (no buffets);
- You will decide whether to order and have meals comfortably in your hotel room (for a fee).

### APARTMENT

- You will decide whether and how often to let the staff into your apartment for cleaning (for a fee);



*We thank you in advance for your cooperation in respecting these few and simple rules.  
We will do everything possible to make your stay safe and pleasant... and you enjoy your holiday!*



If you want to do a serological test for your safety, we have an agreement with a specialized analysis centre; the nearest Covid 19 hospital centre is in Valeggio sul Mincio (about 25 km away).